

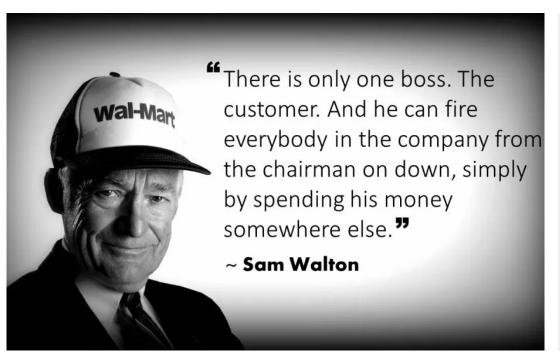
# **US Apple**

August 2024



The customer
Who we are
Our goals
Apples

## The customer always!





It's really simple:
If you're not
meeting the
wants and needs
of the customer,
you're done.
There's not a lot
of loyalty here.

— DOUG MCMILLON



"Actively live our values, providing opportunity for associates to grow and belong" "Serve our customers and members with the things they want, when and how they want them"

# "We are a **people-led**, **tech-powered** omnichannel retailer dedicated to helping people **save money** and **live better**."

"Time savings, health services, financial tools and actions that strengthen people, communities and the planet" " Commitment to everyday low price"



# Walmart is investing







customer and

"We serve the

People

**Store Managers** 

Associates

LBU/Health

**Automation** 

**Fulfillment Centers** 

**Technology** 

Gen Ai

Tech Pipeline

members

however they

want to shop"









## Where you can lead on regeneration

■ Goal: By 2025 our produce supply chains have net positive impacts on people and planet







#### NATURE

 Adopt robust Integrated Pest Management practices and attain 3<sup>rd</sup> party certification by 2025

#### WASTE

- Set goal(s) and design for more sustainable packaging:
  - Design for recyclability
- Virgin plastic reduction / PCR inclusion
  - Label for disposal (H2R)

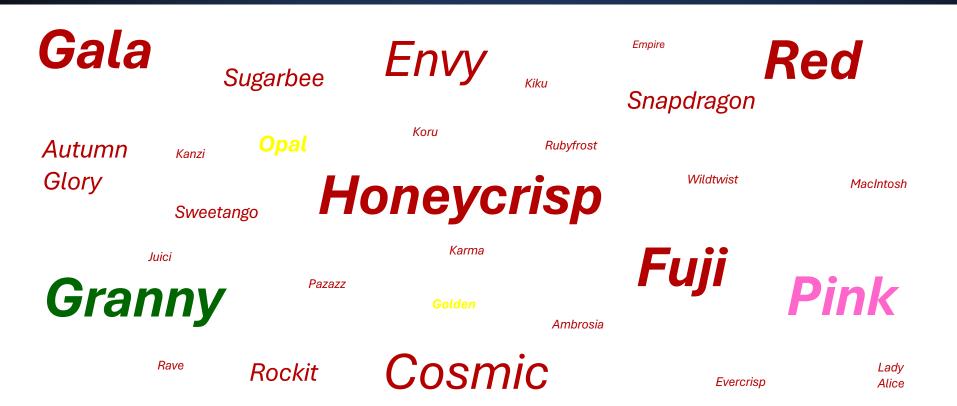
### PEOPLE

 Endorse the Ethical Charter on Responsible Labor Practices & engage with the Ethical Charter Implementation Program

Report your progress on the above goals in Project Gigaton every fall



## Are too many options causing the customer to stray?











Top six varieties +70% industry sales



Declining consumption -1.2%



Generational disinterest



Losing to competing categories



How to generate demand



"At harvest, farmers give up meals at the dinner table so we can have meals at ours."



If you ate a meal today, THANK A FARMER!